

Welcome



**FIRST USE STARTUP SCREEN.**

If you have never used the app before you will need to REGISTER to be able to use the app.

Or

If you are using the app on a different device to the one that you registered on you can simply LOGIN with your details.

This screen will not appear again after you have either registered or logged in.

DOWNLOAD FOR APPLE



Login

Register

DOWNLOAD FOR ANDROID



## REGISTERING FOR THE APP

IF YOU NEED TO REGISTER FOR THE APP - VERY FIRST USERS ONLY

Enter your First and Last names in the relevant boxes.

Enter your email address—this will be used by the app to send you booking confirmation and an E-Receipt for your journey.

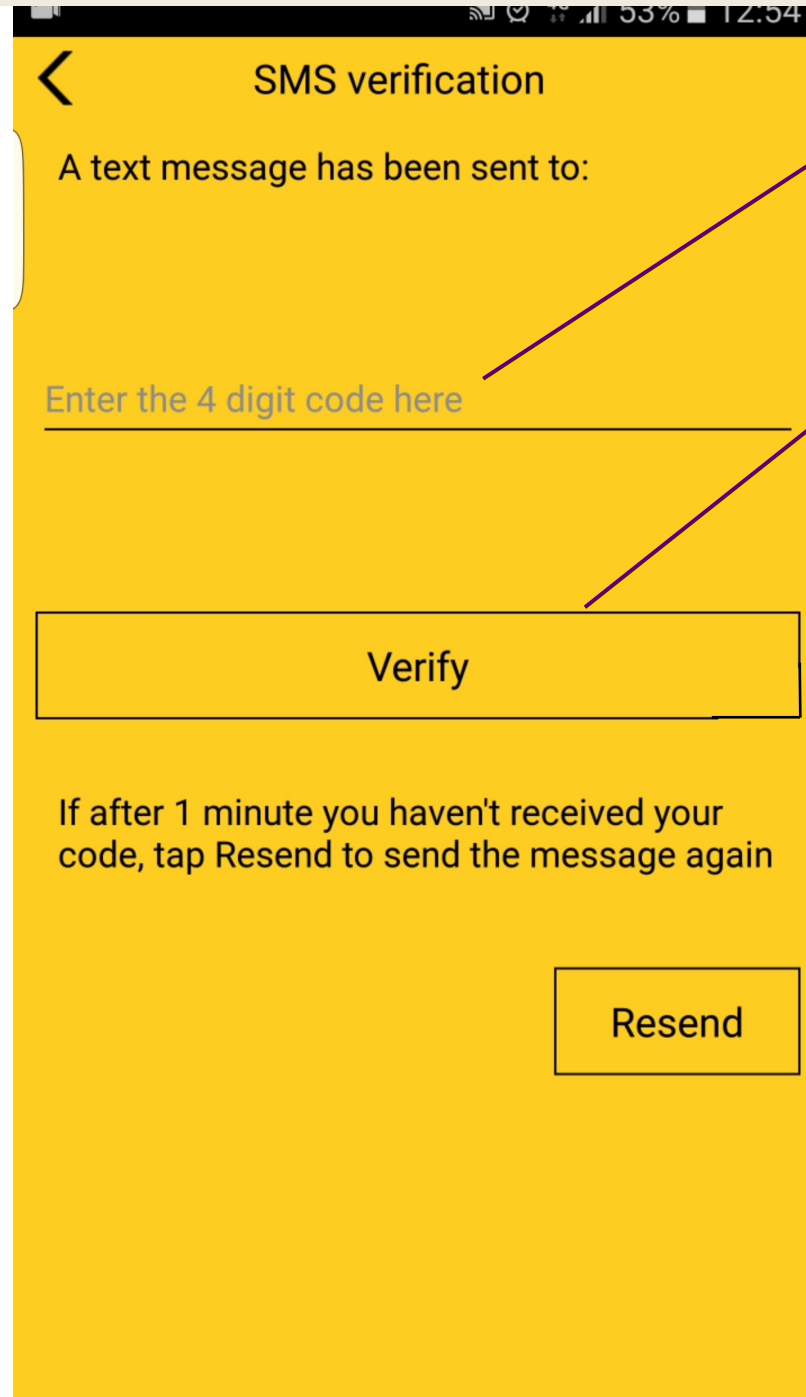
Once you are happy with the details you have entered and have read the Terms & Conditions check this box and then click the **REGISTER** button.

The screenshot shows a yellow background for the 'Register' screen. At the top left is a back arrow, and at the top center is the title 'Register'. Below the title are four input fields: 'First name', 'Last name', 'Email address', and 'Phone number'. At the bottom, there is a checkbox with the text 'By using this app I agree to the terms and conditions', a 'T&C' button, and a large 'Register' button.

Please enter your contact number—this **MUST** be your mobile number as it will allow the app to be able to use the Callback feature.

After clicking the **REGISTER** button you will receive a 4 digit code to the mobile number that you provided.

## VERIFICATION SCREEN



Enter the 4 digit Verification code you have received here.

Click Verify to activate your details and open the App.

## LOGGING IN FOR THE FIRST TIME

**EMAIL ADDRESS**—Enter your registered Email address

**PASSWORD**—Enter your registered Password

The screenshot shows a mobile app interface with a yellow background. At the top, there is a black status bar with icons for signal, Wi-Fi, and battery (62%), and the time 12:25. Below the status bar is a white navigation bar with a back arrow on the left and the title "Login" in the center. The main content area contains two text input fields. The first field is labeled "Email address" in a light blue font. The second field is labeled "Password" in a light blue font. Below the input fields is a large white button with the text "OK" in black. At the bottom of the screen, there is a link that says "Forgot password?".

Annotations on the left side of the screen include a purple-bordered box containing the text "EMAIL ADDRESS—Enter your registered Email address" with a line pointing to the "Email address" input field, and another purple-bordered box containing the text "PASSWORD—Enter your registered Password" with a line pointing to the "Password" input field.

**Note**—This will only have to be done once per device unless the app is uninstalled.

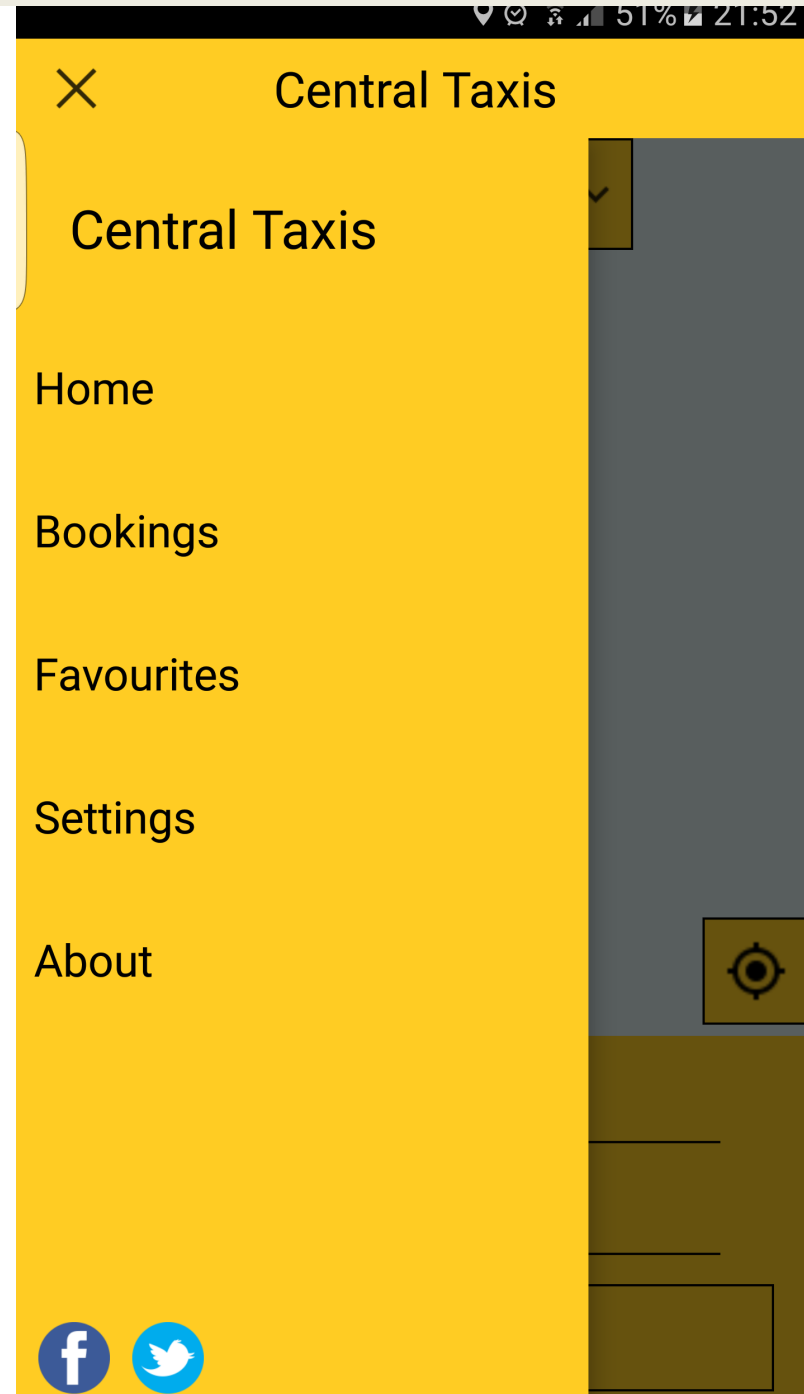
By pressing the App Options button (3 lines at the top left of the Home screen) you will see this menu list where you can do the following -

View your booking history

Edit your favourite addresses

Change your app preferences

View info about Central Taxis



## SETTINGS

**SETTINGS** - On the settings page you can manage the following -

**User Details** - here you can change your registered details.

**Vehicle Type** - this allows you to select a default Taxi type.

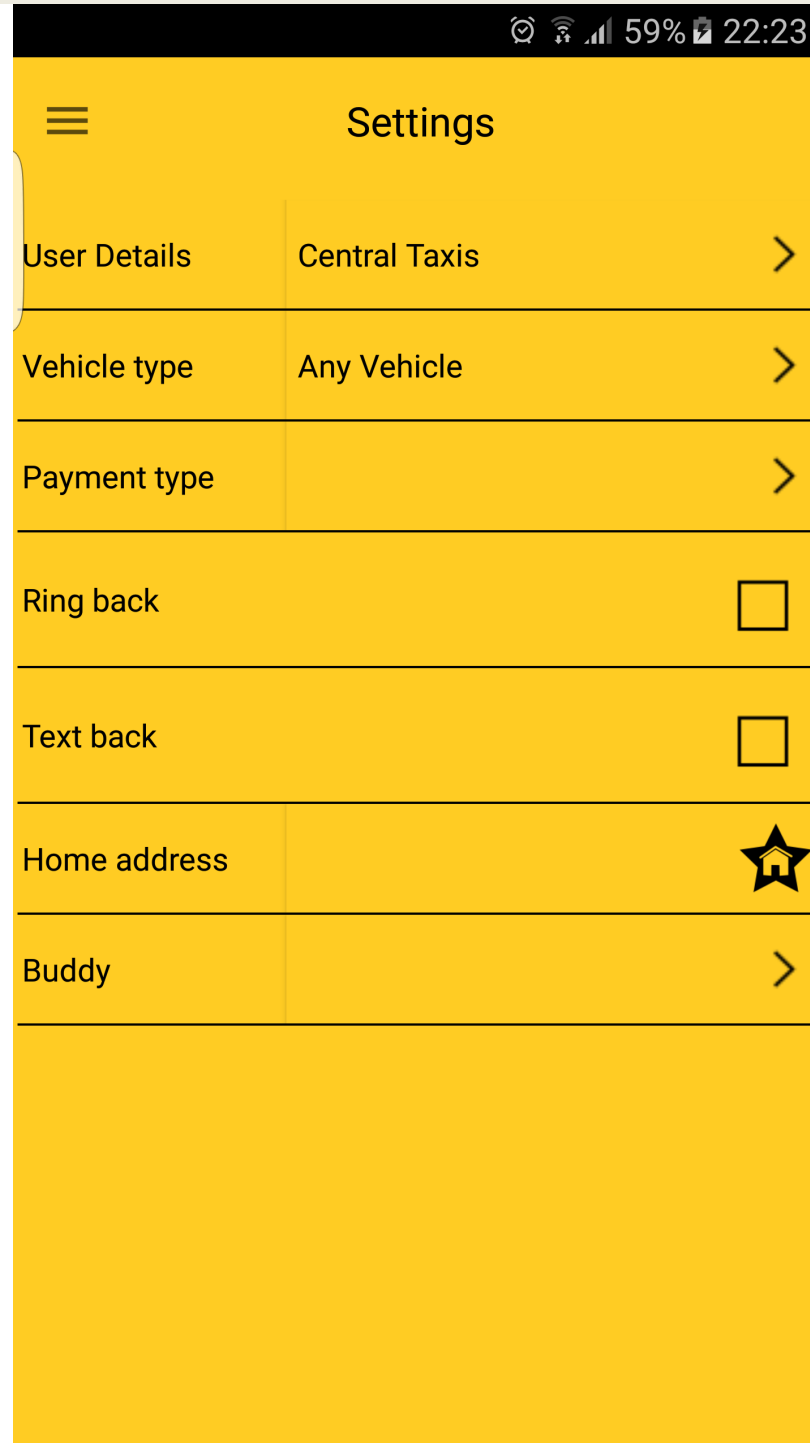
**Payment Type** - Setup up either your registered Account or enter you Credit/Debit Card details to enable payment by card.

**Ring Back** - Enable this to receive a Ring Back when your Taxi is arriving.

**Text Back** - Enable this to receive a Text Back when your Taxi is arriving.

**Home Address** - In this option you can set your Home Address so you can easily select your Home Address when choosing your Pickup or Dropoff.

**Buddy** - This feature allows you to enter a friends details to allow the app to notify them that you have either been picked up or you have completed your journey.



## PAYMENT TYPES

Account details

Number [REDACTED]

User name [REDACTED]

Password [REDACTED]

OK

There are 3 available options for payment via the app -

**Cash** - This requires no setting up and can be selected either by default or on the booking review screen

**Account** - This will need to be setup by our Accounts Team you will then in return give you the required details.

**Card** - Here you can add your Credit/Debit card details to be used for payment for your journeys.

Your **BILLING POSTCODE** must be the one that the card is registered to.

Card details

Card number [REDACTED]

Expiry date MM/YY [REDACTED]

CVV [REDACTED]

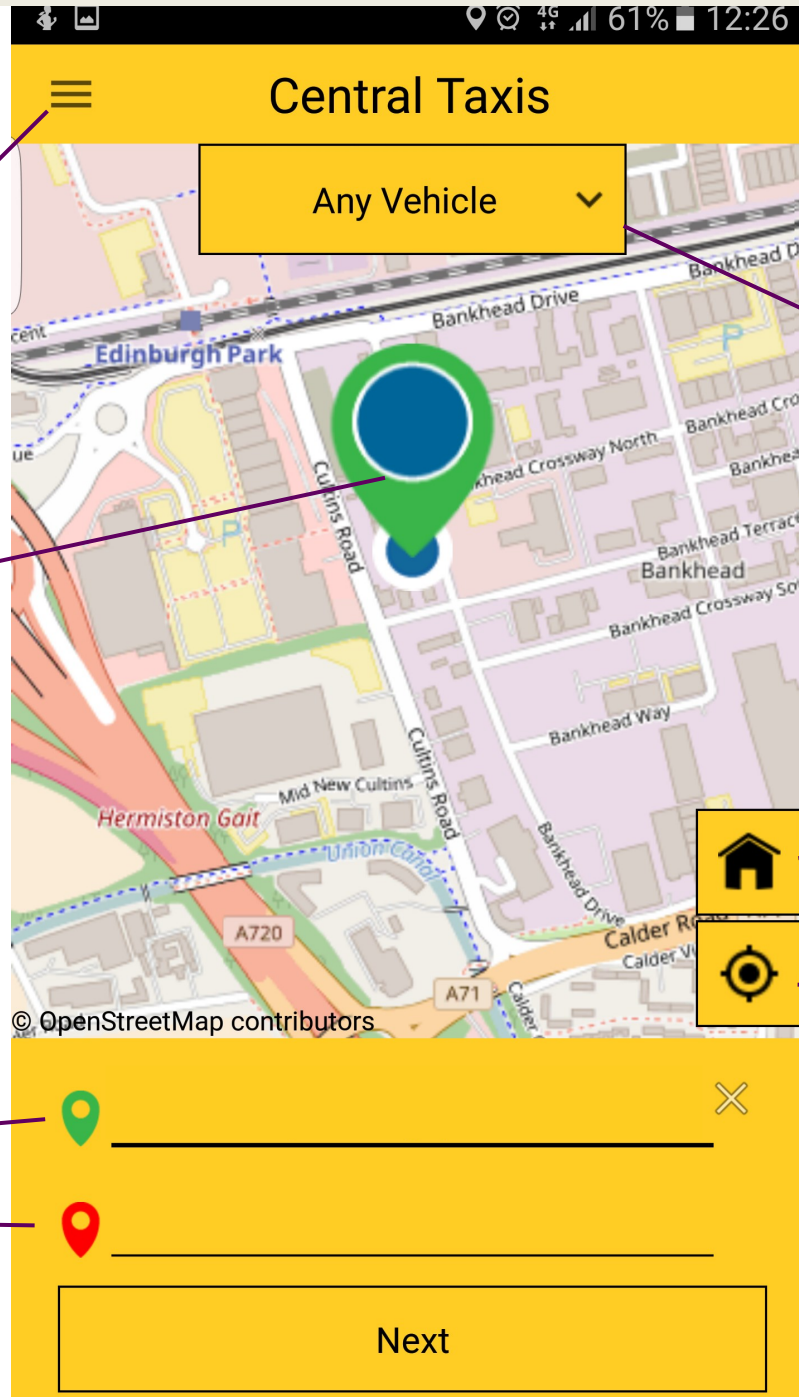
Valid from MM/YY [REDACTED] Issue number [REDACTED]

Billing address [REDACTED]

Billing post code [REDACTED]

OK

# GENERAL HOME SCREEN



Access App Options.

Any Vehicle

Select what type of vehicle you would like for your journey—this is also changeable on the booking summary page.

Current GPS location and an estimated wait for a taxi.

Home Address—This can be setup in settings.

Go back to current location if you have moved around on the map.

Chosen Pickup address

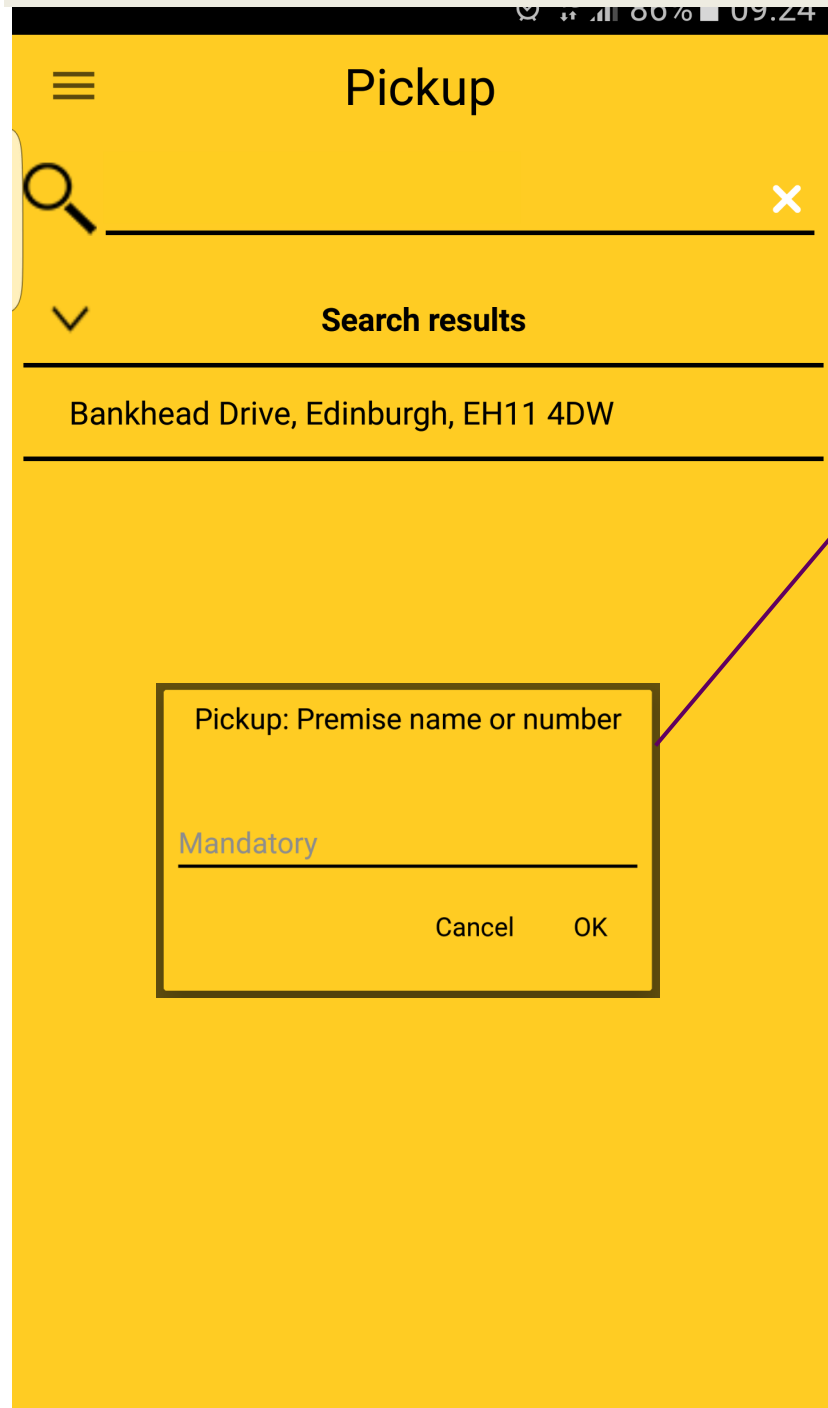
Chosen Drop-off address

Tap to choose your required address.

Next



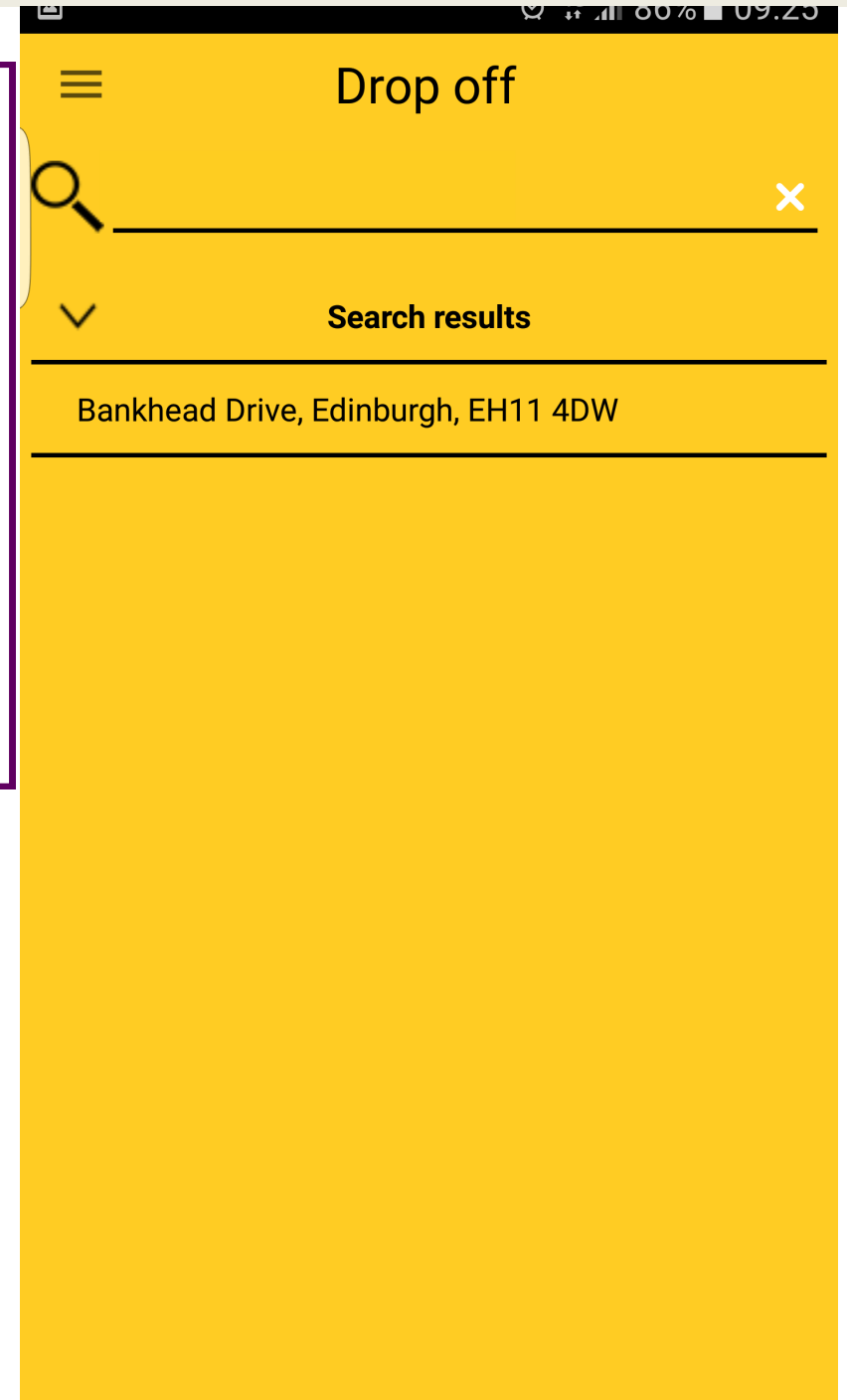
## PICKUP AND DESTINATION



When you are searching either for your Pickup or your drop-off the app can locate you by either using Postcodes or actual addresses.

For all Pickup addresses you are required to enter a building number, if you have just searched by postcode or street you will see this box appear when you try to continue.

This box will appear when entering your destination but this is only optional.



**Pickup** - Displays you selected Pickup point.

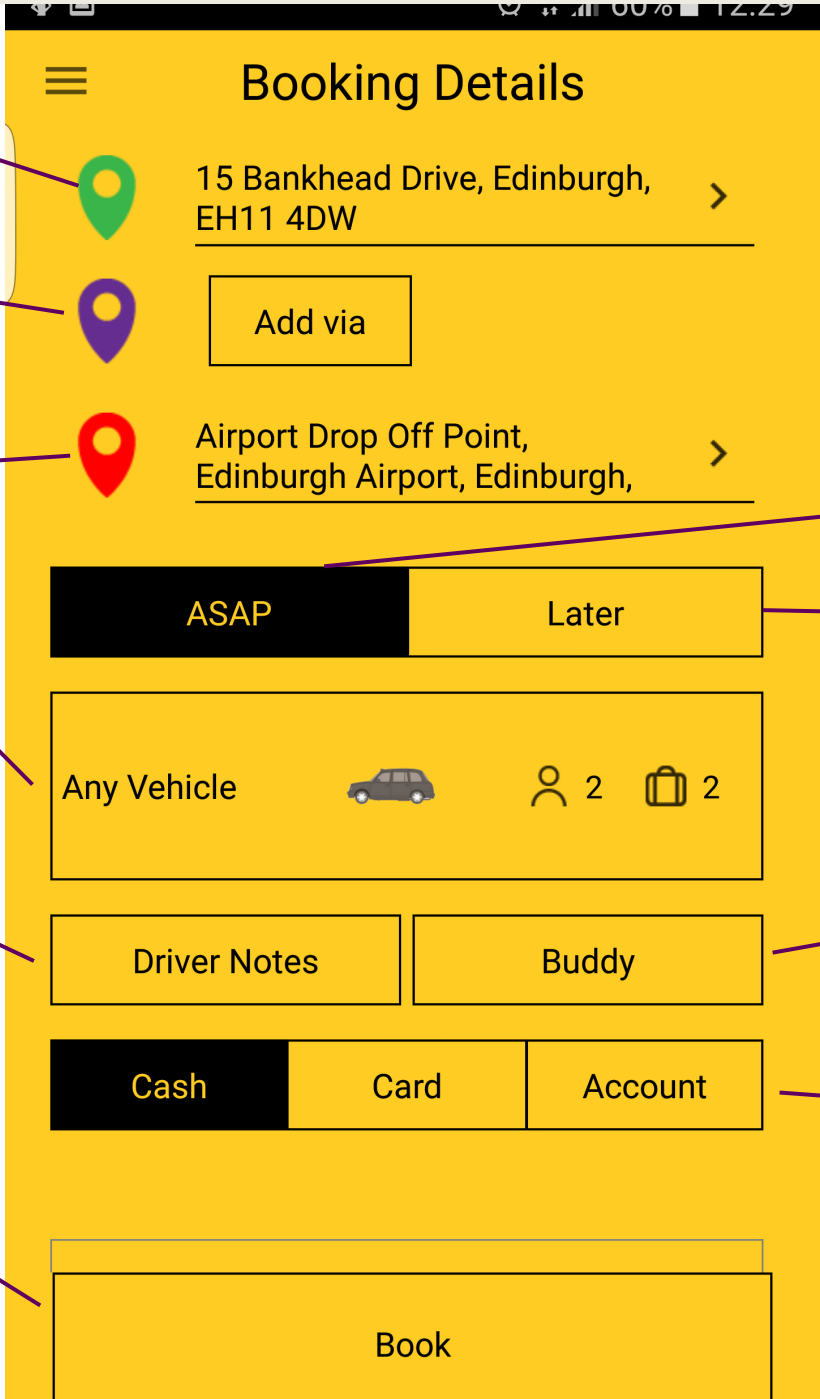
**Add Via** - Allows you to add additional stops to the journey.

**Destination** - Displays your chosen destination.

**Vehicle Options** - you can select what type of vehicle you are requiring.

**Driver Notes** - Add any additional notes for your booking - the driver will get these when they get the job.

**Book your Taxi.**



**Time** - here you can choose when you require your Taxi.

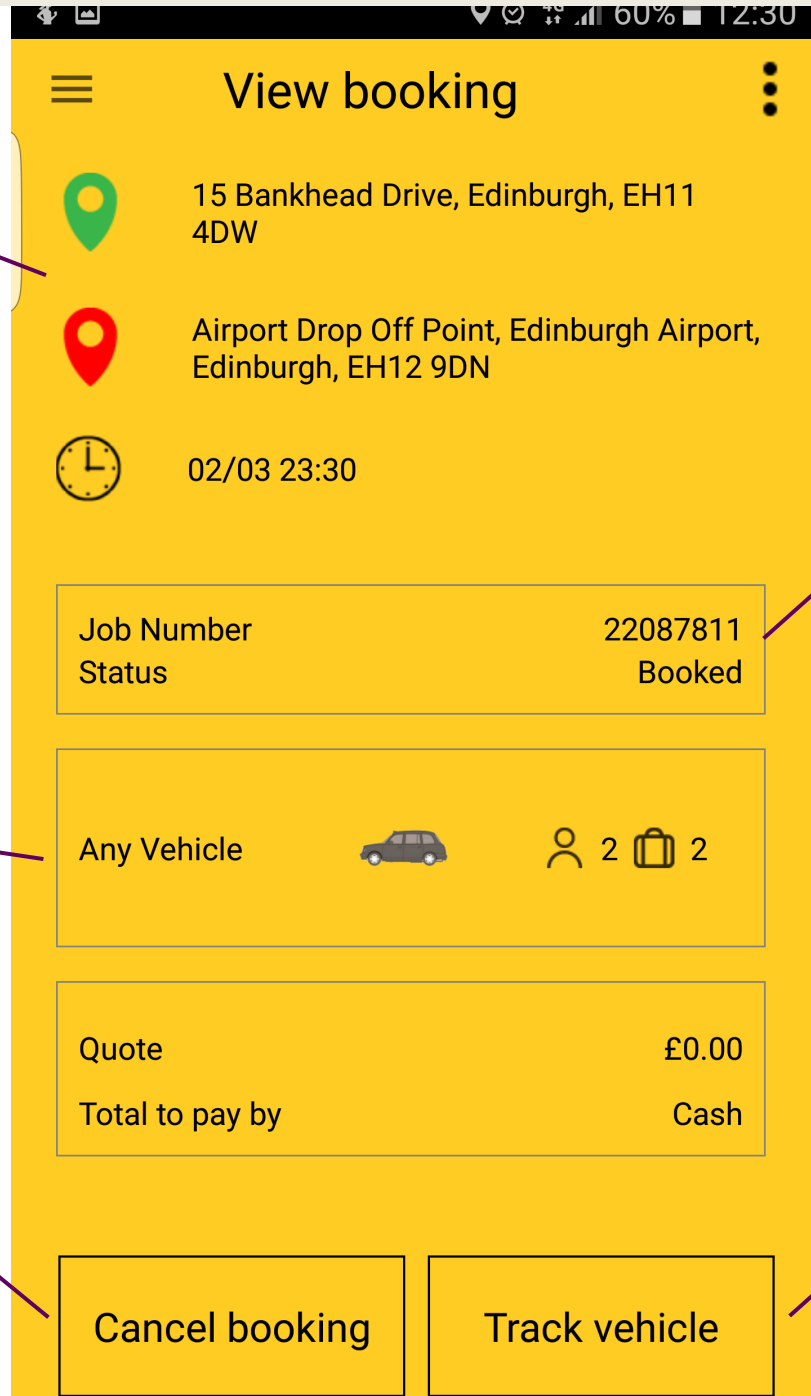
**ASAP** - this will send the next available taxi to your given pickup.

**LATER** - you can select what time and date you would like your taxi to arrive.

**Buddy** - This will activate the Buddy system if you have set it up.

**Payment Type** - select how you would like to pay for your journey.

# BOOKING CONFIRMATION



**Booking Details** - Displays the details for you booked journey.

**Job Status** - This will show you the Job number and the current status of your booked job.

**Vehicle Type** - Shows the type of taxi you have requested for you journey.

**Cancel Booking** - Allows you to cancel your active booking for which you will be required to give you reason for cancelling.

**Track Vehicle** - This allows you to track your Taxi when the booking has become Accepted.